



# van Heek textiles

Dear customer,

We hope you, your family and colleagues are well. Please note that we continue enforcing all measures that were taken and strengthened in recent days. Among those, we are adhering to the strictest hygienic measures, keeping a sufficient distance of minimal 1.5 meters and restricting entrance to our facilities to anyone who is not employed at Van Heek Textiles. You can find a full list of measures on our website.

**We do everything to keep on producing and shipping.** We have secured a supply of yarns and are producing stock items to ensure delivery for as long as possible.

Coronavirus has a massive impact on the global economy, trade and traffic worldwide. Our options depend on the region where you are situated and the means of transportation; by air, sea or by land.

**Road transport is currently the preferred mode of transport**, however, be aware of delays caused by border controls and border closures with subsequent quarantine. Our forwarders are forced to temporarily suspend their lead time agreement and suspend the rating agreement for some countries. Therefore, **freight costs are subject to change and transit times are longer than usual.**

**Air and sea shipping is currently upon request.** Air transport is the most uncertain one and will vary from time to time. Both costs and lead time cannot be planned and must be discussed individually. Sea freight is still going reasonably well, but due to the global imbalance of empty containers (too many in China and too little in Europe), we may experience a temporary shortage in containers, which can cause some delays.

The impact on global supply chains will intensify in the coming period as the number of countries imposing general curfews increases. We are committed to do everything in our power to monitor the situation and offer you solutions. Again, keep us posted.

Thank you for your understanding. Let's join forces to overcome this exceptionally challenging situation!

Stay healthy.

With kind regards,

Yvonne van den Berg  
Commercial Director